

AN ONLINE METHOD AND SYSTEM FOR ADVISING CUSTOMERS ON SERVICE NEEDS, FACILITATING THE SCHEDULING OF VEHICLE SERVICE APPOINTMENTS, AND CHECKING VEHICLE SERVICE STATUS

Abstract of Disclosure

The present invention relates to an online method and system for advising customers on service needs, facilitating the scheduling of vehicle service appointments, and checking vehicle service status. A preferred method embodiment of the present invention includes receiving a service inquiry, receiving input information regarding the potential service of the vehicle, and transmitting the input information and an appointment request to a vehicle service provider to facilitate the scheduling of the vehicle service appointment. A preferred computer system of the present invention is configured to receive a service inquiry, receive input information regarding the potential service of the vehicle, and transmit the input information and an appointment request to a vehicle service provider to facilitate the scheduling of the vehicle service appointment.

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